OPERATION MANUAL

8017 Trotec Speedy 300 fiber
Trotec cannot be held responsible for any direct or indirect damages, which result from using or working with the products electric circuits or software described herein. The apparatus must be used only by trained and skilled personnel. Before use the manual should be read and followed carefully.

Furthermore Trotec reserves the right to change or alter any product described herein without prior notice.

In case of failure, please check the device first according to section 6.2 Tips for Troubleshooting. If unsuccessful, please note all data of the device (year of manufacture, software version, etc.) and call us from a telephone next to the switched on device.

For queries or technical problems please contact your dealer or Trotec directly at the above address.

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1 GENERAL

1.1 Operation Manual Use – General Information

Caution:

Please read and follow this Operation Manual carefully, before installation and operation. Damage to persons and/or material can result from not following individual points of the Operation Manual!

Operation of the system is only permitted with equipment and spare parts supplied or listed in the spare parts and consumables lists.

 Auxiliary equipment must be adjusted to the base machine (any queries to dealer or manufacturer).

The following symbols are used for easier understanding of the Operation Manual:

If the Operation Manual is not observed, this area represents a particular danger for the operating personnel or the personnel responsible for maintenance.

Caution: This component is under voltage. In these areas strictly observe the safety instructions regarding electricity. Care is to be taken in particular during maintenance and repair work

Caution: In this area pay attention to the possible dangers of the laser beam.

Note or information on individual components of the device, that simplify the use or make it more understandable.
1.2 Designated Use

The Trotec Speedy 300 fiber is used for marking on metals and plastics. Many metals and most plastics will show interaction with the laser beam. However, very clean metallic surfaces which are highly polished and pure could show NO reaction. This is due to too high reflectivity at 1064nm wavelength which is given especially for silver and copper.

The working process must only be performed with a perfectly adjusted machine (see also Section 4  OPERATION).

Use of the system in other areas is against the designated use. The manufacturer does not admit liability for damage to personal and/or equipment resulting from such use.

The system must only be operated, maintained and repaired, by personnel that are familiar with the designated field of use and the dangers of the machine!

Non-observance of the instructions for operation, maintenance and repair described in this Operation Manual excludes any liability of the manufacturer if a defect occurs.

Caution when processing conductive materials (carbon fibers…)! Conductive dust or particles in the ambient air might damage electrical components and lead to short circuits. Bear in mind that those defects are NOT warranted.

1.3 Disposal remarks

Do not dispose the machine with domestic waste!
Electronic devices have to be disposed according to the regional directives on electronic and electric waste disposal.
In case of further questions, please ask your supplier. He might take care of proper disposal.
1.4 Technical Data / Device Specification

**Mechanic**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Working area</td>
<td>29 x 17 inch / 726 x 432 mm</td>
</tr>
<tr>
<td>Max. size of workpiece</td>
<td>29.5 x 17.3 inch / 750 x 440 mm</td>
</tr>
<tr>
<td>Max. height of workpiece</td>
<td>6.6 inch / 169 mm with 3.2 inch lens</td>
</tr>
<tr>
<td></td>
<td>4.8 inch / 123 mm with 5.0 inch lens</td>
</tr>
<tr>
<td>Max. engraving speed</td>
<td>78 inch/sec / 200 cm/sec for fiber</td>
</tr>
</tbody>
</table>

**Motor**

Brushless DC Servo motor

**Encoder**

Increment

**Workpiece table**

Solid metal (ferro-magnetic)

**Max. load of workpiece**

44 lbs / 20 kg

**Lenses**

3.2, 5.0 inch

**Features**

**Standard:**

- Electro-optic autofocus, Laser pointer (655nm, < 0.99mWcw), Coaxial air assist (without pump),
- Ferro-magnetic working table, 3.2 inch lens, USB connection, JobControl Expert software

**Optional:**

- Honeycomb cutting table, Rotary attachment, Harsh environment protection kit, Laserpower upgrade,
- Air assist including compressor, Temperature sensor, Vacuum table, Data import MAC, i-cut, Trolley Table

**Control system**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laserpower</td>
<td>Adjustable from 0 - 100%</td>
</tr>
<tr>
<td>Interface Hardware</td>
<td>RS-232-C: Data Rate 19.200 – 155.200 Baud</td>
</tr>
<tr>
<td></td>
<td>USB: Data Rate 460.800 Baud</td>
</tr>
<tr>
<td>Interface Software</td>
<td>JobControl, HPGL</td>
</tr>
</tbody>
</table>

**Laser Equipment**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laser tube</td>
<td>Pulsed fiber laser, maintenance free</td>
</tr>
<tr>
<td>Wavelength</td>
<td>1064 nm</td>
</tr>
<tr>
<td>Laserpower</td>
<td>10W, 20W, 30W, 50W</td>
</tr>
</tbody>
</table>

**Cooling system**

Air cooling unit

All systems air-cooled

**Electricity, Power, Fuse**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voltage</td>
<td>Single phase 230V / 50Hz or 115V / 60 Hz</td>
</tr>
<tr>
<td>Power consumption</td>
<td>710 W for 50W unit</td>
</tr>
<tr>
<td>Recommended fuse</td>
<td>10A (115V / 230V)</td>
</tr>
</tbody>
</table>

**Dimensions**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Width/depth/height</td>
<td>42.9 x 35.1 x 41.8 inch / 1090 x 890 x 1060 mm</td>
</tr>
<tr>
<td>Weight (approx.)</td>
<td>297 lbs / 135 kg</td>
</tr>
</tbody>
</table>

**Ambient conditions**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature</td>
<td>59°F to 77°F / +15°C to +25°C</td>
</tr>
<tr>
<td>Humidity</td>
<td>40% to max 70%, not condensing</td>
</tr>
</tbody>
</table>

**Laser Safety**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laser class</td>
<td>CDRH Laser Safety</td>
</tr>
<tr>
<td></td>
<td>Laser Class 2</td>
</tr>
<tr>
<td></td>
<td>CE compliant, FDA approved</td>
</tr>
<tr>
<td>Interlock</td>
<td>Duplicate interlock safety system</td>
</tr>
</tbody>
</table>

SUBJECT TO CHANGE WITHOUT PRIOR NOTICE SEPTEMBER 2010
1.5 Manufacturer's Label

The manufacturer's label is located on the back of the machine (see picture below).

![Manufacturer's Label Image]

It is recommended to enter data such as serial number and year of manufacture into the manufacturer's label above so that you always have this data at hand when required.
1.6  EU – Declaration of conformity

(Machine directive 2006/42/EG, appendix II A)

Manufacturer:
Trotec Laser GmbH.
Linzer Straße 156,
A-4600 Wels

Authorized person for the compilation of technical documentation:
Gerhard KREMPL, Trotec Laser GmbH., Linzer Straße 156, A-4600 Wels

We hereby certify that

SPEEDY 300 fiber
Model N° 8017 SPEEDY 300 fiber

in its conception, construction and form put by us into circulation is in accordance with all the relevant essential health and safety requirements of the EC machinery directive 2006/42/EEC.

Further valid guidelines/regulations for the product:
2006/95/EG Low Voltage Directive
2004/108/EG EMC Guideline

Applied harmonized standards:
- EN ISO12100 Machine Safety
- EN 60335-1/2007 Safety of Household and similar Appliances
- EN 55022/2008, EN 55024/2003 Electromagnetic Compatibility

Place, Date:
Wels, 30.03.2011

Personal data of the signer:
Stephan FAZENY, Head of Research and Development

Signature:  

__________________________

CE
2 SAFETY

Please read this chapter before operating or servicing a Trotec Speedy 300 fiber laser system!

2.1 General Safety Information

All personnel involved in installation, set-up, operation, maintenance and repair of the machine, must have read and understood the Operation Manual and in particular the “Safety” section. The user is recommended to generate company-internal instructions considering the professional qualifications of the personnel employed in each case, and the receipt of the instruction/Operation Manual or the participation at introduction/training should be acknowledged in writing in each case.

Safety-conscious Working
The machine must only be operated by trained and authorized personnel. The scopes of competence for the different activities in the scope of operating the machine must be clearly defined and observed, so that under the aspect of safety no unclear questions of competence occur. This applies in particular to activities on the electric equipment, which must only be performed by special experts.

For all activities concerning installation, set-up, start-up, operation, modifications of conditions and methods of operation, maintenance, inspection and repair, the switch-off procedures that may be provided in the Operation Manual must be observed.

Safety Information for the User and/or Operating Personnel
- No working methods are permitted that affect the safety of the machine.
- The operator must also ensure that no unauthorized persons work with the machine (e.g. by activating equipment without authorization).
- It is the duty of the operator, to check the machine before start of work for externally visible damage and defects, and to immediately report changes that appear (including behavior during operation) that affect the safety.
- The user must provide that the machine is only operated in perfect condition.
- The user must guarantee the cleanliness and accessibility at and around the machine by corresponding instructions and controls.
- Principally, no safety components may be removed or disabled (already here we emphasize the imminent dangers, for example severe burns, loss of eye-sight). If the removal of safety components is required during repair and service, the replacement of the safety components must be performed immediately after completion of the service and repair activities.
- Preparation, retooling, change of work piece, maintenance and repair activities must only performed with equipment switched off, by trained personnel.
- It is forbidden to perform unauthorized modifications and changes to the machine. It is emphasized, that any unauthorized modifications to the machine are not permitted for safety reasons.

2.2 Laser Safety Information

To assess the potential dangers laser systems pose, they are classified into 5 safety classes: 1, 2, 3a, 3b and 4. Trotec Speedy 300 fiber is a device of class 2 (USA: Class II). This is guaranteed by the protective housing and the safety installations.

Please note that improper operation of the device can override the status of safety class 2 and can cause the emission of harmful radiation.

This laser system contains an YTTERBIUM FIBER LASER of class 4 that emits intensive and invisible laser radiation. Without safety precautions the direct radiation or even diffuse reflected radiation is dangerous!

Without safety precautions, the following risks exist with exposure to laser radiation:

- Eyes: Burns to the retina for NIR (Near Infra Red) LASER
- Skin: Burns
- Clothing: Danger of fire

Never try to modify or disassemble the laser and do not try to start up a system that had been modified or disassembled!

Dangerous radiation exposure can result from the use of operation or adjustment equipment other than that described here, and if different operational methods are performed.

Service technicians using the service plug are required to wear standard laser safety glasses for NIR (Near Infra Red) LASER lasers (wavelength 1060 nm).
Dangerous radiation exposure can result from the use of materials other than described in Section 1.2 Designated Use and the material table in 6.1 Material table:

In case of using highly reflecting materials like
- blank or polished metals
- metals with very high reflectivity like copper, brass, gold, silver
- any materials with highly reflecting coatings
- other highly reflecting materials,
especially in combination with high laser power, low processing speed and/or work pieces with curved or inclined surfaces, laser radiation might be reflected towards the protection cover. With a very low probability this protection cover could be damaged if the reflected radiation is FOCUSED onto the surface of the protection cover.

Therefore visual inspection for point-like defects on the protection cover should be done if the aforementioned conditions are given.

The loss of yellow color on the protection cover indicates a damage of the protecting layer. If you detect such effects, immediately turn off the laser machine and take care to get a new protection cover.

Also other components inside the machine may be damaged if the aforementioned conditions are given. To improve laser safety an optional “Laser Protection Cover” is available on request.
2.3 Safety Precautions when Operating the Machine

In your Speedy 300 fiber, a closed safety system is integrated which immediately switches off the power to the laser tube when the protection cover is opened. Consequently an incomplete processing can occur if the cover is opened during operation. Therefore, first press the "PAUSE" button, if you want to interrupt a process.

Please remember the following safety precautions when working with this machine:

A fire extinguisher must always be handy as the laser beam can ignite flammable materials. Do not store any flammable materials inside the machine or in the immediate vicinity of the machine. Particularly leftovers of produced materials have to be removed to prevent fire hazard.

Unsupervised operation of the system is not permitted.

Because of their low absorption polished and pure metals like un-coated aluminum, copper, silver and gold can show very weak interaction with the laser beam and lead to strong reflections. Such materials must be handled with care, as a directed reflection could harm the protection cover. The protection cover is damaged if the reflected radiation is FOCUSED in the plane of the protection cover. By accident, this effect is almost impossible.

Adjustment of the beam path must be performed only by especially trained personnel. An improper setting can lead to uncontrolled emission of the laser radiation.

Before processing materials the user must verify, whether harmful materials can be generated and whether the filter equipment of the exhaust system is suitable for the harmful materials. We emphasize that it is the responsibility of the user, to consider the national and regional threshold values for dust, fogs and gases when selecting the filters and the exhaust system. (The values for the maximum workplace concentration must not be exceeded.)

Please refer to the manual of the exhaust system on how and in what intervals you need to replace filters.

PVC (polyvinyl chloride) must under no circumstances be processed with the laser.

Should you have further questions before starting work, please contact your dealer or Trotec.

www.troteclaser.com
2.4 Warning and Information Labels

The warning and information labels are attached in such positions of the machine that could represent a source of danger during set-up and operation. Therefore, follow the information on the labels. If labels are lost or damaged, they must be replaced immediately.

- Visible from outside
- Visible when cover is opened / removed

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>LASER DIODE MAX. POWER &lt;0.99mW cw  WAVELENGTH 655nm</td>
</tr>
<tr>
<td>2</td>
<td>CAUTION VISILE LASER RADIATION WHEN OPEN DO NOT StARE INTO BEAM</td>
</tr>
<tr>
<td>3</td>
<td>LASER APERTURE</td>
</tr>
<tr>
<td>4</td>
<td>INPUT POWER 220-240VAC 50HZ</td>
</tr>
<tr>
<td>5</td>
<td>BEFORE OPEN UNPLUG THE MACHINE FIRST</td>
</tr>
</tbody>
</table>

Visible from outside
Visible when cover is opened / removed
<table>
<thead>
<tr>
<th>1</th>
<th>LASERDIODE</th>
</tr>
</thead>
</table>
| 6 | MAX. POWER 50W cw  
WAVELENGTH 808nm |

<table>
<thead>
<tr>
<th>2</th>
<th>CAUTION</th>
</tr>
</thead>
</table>
| 7 | VISIBLE LASER RADIATION WHEN OPEN  
DO NOT STARE INTO BEAM |

<table>
<thead>
<tr>
<th>3</th>
<th>LASER APERTURE</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4</th>
<th>INPUT POWER</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>220-240VAC 50HZ</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5</th>
<th>CAUTION</th>
</tr>
</thead>
</table>
| 10 | INVISIBLE CLASS 4 LASER RADIATION  
WHEN OPEN AND INTERLOCKS DEFEATED  
AVOID EYE OR SKIN EXPOSURE TO  
DIRECT OR SCATTERED RADIATION |

BEFORE OPEN UNPLUG THE MASCHINE FIRST
3 BEFORE OPERATION

3.1 Unpacking

You receive your Speedy 300 fiber packed in a cardboard box or wooden box, which contains the laser and additional accessories. The following steps give you an overview of the unpacking and assembly of the laser. Please follow these steps carefully.

If possible keep the packaging in case the machine ever needs to be relocated or shipped for any reason.
Dispose all waste according to the applicable waste disposal law.

1. Remove the cover. Please do not forget to store this box in a dry place.

2. Carefully remove the foam material, which protects the viewing window of the cover, and the tape that holds this cover in place.

3. Open the front door and remove the accessories box located under working table, which contains all accessory parts required for the installation of the laser machine.

4. Lift the laser machine out of the box. For this you will require two to three persons. Position the laser machine on the delivered stand.

5. Open the accessories box.
3.2 Contents of Delivery

- Transport and service packaging
- Laser including optics
- Stand
- Accessories box, which contains the following parts:
  1. CD Trotec software / printer driver incl. Operation Manual
  2. Mains cable
  3. Computer connection cable USB
  4. Computer connection cable serial (optional)
  5. Cleaning kit for optics
  6. Additional lenses (optional)
  7. Air assist nozzles(s)
  8. Focus tool(s)
  9. Allen key set 1.5 - 10 mm
3.3 Location

Before you install the laser system, you should select an appropriate location. Follow the guidelines shown below:

- Avoid locations where the system is exposed to high temperatures, dust and high humidity (The humidity must not exceed 70% and the temperature must not be close to the dew point).

- Avoid locations, where the system is exposed to mechanical shocks.

- Fuse protection:
  Do not connect other devices via the laser fuse, as the laser system requires the full amperage.

- Avoid locations with poor air circulation.

- Select a location, whose room temperature is between 15 °C and 25 °C (59° – 77° F). Avoid higher ambient temperatures and strong exposure of the machine to the sun. Use blinds, if required.

- Select a location close to ventilation (if available).

- Select a location that is not more than 2.50 m away from your computer (max. cable length to avoid disturbing interferences).

- Try to place a working table or a place to put things next to it. This shall avoid, that the machine is misused as a table.
3.4 Electrical – Requirements

Make sure that your electrical outlet is capable of providing the proper voltage, frequency and amperage that the laser system requires.

We recommend having individual circuits for Laser machine and PC
Extractor

Recommended fuse: 10A (115V/230V).

Please install your computer to the same circuit as the laser to prevent electromagnetic interactions.

DAMAGES FROM AN INADEQUATE OR INAPPROPRIATE POWER SOURCE ARE NOT COVERED UNDER WARRANTY.

Noisy or unstable electricity as well as voltage spikes can cause interference and possible damage to the electronics of the laser system. It is better to connect the laser system to a dedicated electrical line.

It is highly recommended that you use a surge suppression plugs to protect your computer equipment.

If electrical power fluctuations, brown outs or constant power outages are a problem in your area, an electrical line stabilizer, UPS (Uninterruptible Power Supply) or backup generator might be required. If installing any of these devices, make sure that they meet the electrical requirements of the laser system.

It is your responsibility to provide a suitable electrical supply.
3.5 Exhaust System – Requirements

Do not start the machine without an adequate exhaust system.

3.6 Computer – Requirements

The following recommendation represents the minimum requirements. When using a more powerful computer the graphics are generated and displayed faster and the computing times and the data transfer to the laser are reduced. To use the newest software version, you might have to abide other requirements.

- Windows 7® 32/64-bit or Windows Vista® 32/64-bit (with Service Pack 1 or later) or Windows® XP 32/64-bit (with Service Pack 2 or later)
- 512 MB of RAM, 400 MB of hard disk space
- Pentium® 1 GHz processor or AMD Athlon™ XP
- 1024 x 768 or better monitor resolution
- 24-bit color depth graphics card
- 1 free USB interface
- Serial port RS232 for troCAM and/or i-Cut
- CD drive
- Mouse
3.7 Connections

Perform the connections exactly in the order described; otherwise electrostatic charging can damage your computer and/or the electronics of the laser system.

3.7.1 Connecting the Mains

Connect one end of the mains cable with the connection socket (1) at the rear side of the laser device (see Figure below) and the other end with a protected power outlet.

Mains voltage and operating voltage must correspond (AC 230 V/50 Hz or AC 115 V/60 Hz) – see information label beside the connection socket.

Under no circumstances switch on the device if the voltages do not correspond.

The main fuses (2) are located below the connection socket and are accessible from the exterior.
3.7.2 Connecting the Computer

The computer must be switched off and connected to the mains voltage.

Connect the laser (see Figure below) to a free serial interface (1) or USB port (2) on your computer.
3.7.3 Connecting the Exhaust System

- Connect your exhaust system to the mains socket (1).

⚠️ Make sure that the mains voltage corresponds with the voltage allocated for the exhaust system.

- Plug the ends of the exhaust duct into the allocated connection (2). The position of the connector depends on the type of exhaust system.

- When using the Trotec exhaust system, also connect it with the cable included to the remote control connector of the laser (3).

Also follow the operation and maintenance instructions in the Operation Manual of the exhaust system.
4 OPERATION

4.1 Machine view and connections

1 Top lid
2 Service socket
3 Autofocus sensor
4 Service access panel
5 Connection Socket for Rotary
6 Front lid
7 Interlocks front lid
8 Focusing head
9 X-axis
10 Ruler
11 Working table
12 Keypad
13 Maintenance panel
14 Exhaust hose connector
15 Laser Module (Rack)
16 Laser collimator cover
17 Power supply
18 Power socket
19 Exhaust connection cable
20 PC connection cable (USB/Serial)
21 Fuse(s)
22 Manufacturers label
1 Top lid

If the Top lid is opened, no data is processed. After closing the Top lid, the device is not ready to process commands for 5 seconds. If the protection cover is opened during operation, the motion system is stopped and laser source is turned off.

Please note, that the laser tube is switched off immediately and consequently the result of the process is incomplete. During processing of commands the protection cover must only be opened after pressing the "Pause" button.

2 Service Socket

Used for the service plug, which is required for maintenance and adjustment work.

This service plug bypasses the safety installations and the laser becomes laser class 4. Bypassing by authorized personnel only.

3 Light Barriers – Autofocus sensor

Used for the automatic focusing of the work piece (optional). Do NOT use this option when processing transparent materials.

4 Service Access Panel

Only to be opened by trained technical service personnel.

5 Connection Socket for Rotary Attachment

Connector for the rotary attachment (option). Supplies the rotary attachment with the required electric signals.
6 Front lid (opened in the shown picture)

If the front lid is opened, no data is processed. After closing the front lid, the device is not ready to process commands for 5 seconds. If the front lid is opened during operation, the motion system is stopped and laser source is turned off.

Please note, that the laser tube is switched off immediately and consequently the result of the process is incomplete. During processing of commands the protection cover must only be opened after pressing the "Pause" button.

7 Interlocks front lid

These interlocks turn the motion system and laser source off as soon as the front lid is opened.

8 Focusing head

The lens that focuses the laser beam onto the material is mounted inside the focusing head.

9 X axis

The motion system is that part that performs the mechanical movements in X direction (horizontal) and Y direction (vertical). The X axis is visible in the working area.

10 Ruler

Used to align material and measure it.

11 Working Table

The work pieces to be processed are put onto the working table. To facilitate orientation, a horizontal and a vertical ruler are located on the working table. The table is ferromagnetic for easier fixation of work pieces.

12 Keypad

The Keypad contains multiple buttons and displays for controlling the device.

See section 4.3 Keypad for further information.
13 Maintenance Panel

Has to be opened with a 10mm Allen key to maintain optics.

14 Exhaust hose connector

15 Laser collimator cover

16 Laser module (Rack)

17 Power Supply

Changes the main power to power types suitable for the mechanic and electronic parts of the machine.

18 Power Socket

To connect the main power according the information on the manufacturers label.

19 Exhaust connection cable

20 PC connection cable (USB/Serial)

21 Fuse(s)

22 Manufacturer's Label

Shows important data of the machine like serial number or manufacturing date.
4.2 Power switch (ON / OFF)

Before switching on the device, the user must make sure that no objects of any kind are located inside the operating space, which could limit or obstruct the mechanics of the device.

The following conditions must be fulfilled for correct start up:
- unrestricted freedom of motion of the mechanics
- no materials under the working table
- protection covers closed

If the top lid or any other interlock secured cover (maintenance panel, front lid) is open, an acoustic signal sounds and the status display (9, unterhalb) flashes fast in green.

If all interlock-secured covers are closed, immediately after being switched on, the machine starts the referencing process. When the referencing process is completed correctly, an acoustic signal sounds and the machine is ready for operation. The readiness for operation is additionally displayed by green (slow) flashing of status display (9).

When switching off the mains supply, all processing data is lost.
4.3 Keypad

1. POSITIONING KEYS Z

When pressing one of these two keys the working table moves in Z direction (upwards or downwards).

Use these positioning keys to move the work piece manually.

When both keys are pressed simultaneously, the material is focused automatically (only with light barriers = option).

Before the autofocus- move is started, the head is moved backward in line with the light barriers. If the light barrier is broken, e.g. by an air assist nozzle, the upward move will be suppressed to prevent a collision between the nozzle and the table.

The Autofocus option might not work on transparent materials or materials which are not flat.

Bear in mind that defects from head crashes (working head hits material or working table) are NOT warranted.

By pressing the “Shift” key and a Z- positioning key an automatic move to the corresponding end- positions is performed:
Shift + Down: the table moves down to the lowest possible position
Shift + Up: the table moves up to the autofocus- position.
Note: Shift + Up will cause the head moving backwards to the light barriers (according simultaneous pressing of both z-keys).

If any of positioning keys X and Y is pressed, no moves in Z are possible.

An automatic move of the Z- axis can be stopped by pressing of the positioning keys (1 or 2).
2  POSITIONING KEYS X/Y

Use the positioning keys to manually move the lens holder into the indicated directions.

When you press two keys simultaneously, the lens holder moves diagonally.

When you press the "Shift" key and one of the positioning keys simultaneously, a movement to the corresponding end position is performed.
If all panels are closed, the movement is done with the maximum velocity, if opened, the speed is 1/4th of the maximum.

While the Z- axis is in movement (e.g. autofocus), no cursor moves in X and Y axis are performed.

The status display (9) of the device is located in the center of the key pad.

3  PAUSE

Used to stop the current working process (key lights up). As soon as the last processing command is finished, the motion system stops.
If this key is pressed a second time, the key illumination goes off, the interrupted working process is continued.

4  STANDBY

Switches the device into Standby mode (Laser ready) – key lights up.

By pressing the key again the device is switched back to Ready mode.

If the Standby button is pressed while the Z- axis is in an automatic move (e.g. autofocus), the Standby mode is entered after finishing the Z- axis move (Z- axis move can be stopped by pressing any of the Z- axis keys).

5  EXHAUST

Used to manually switch the exhaust system on and off.
The key illumination shows the status of the exhaust system. When the key is illuminated, the exhaust system is switched on.

After completing the process, the exhaust system can only be switched off after some seconds (follow-up time).
6 "SHIFT" (TEST) key for 2nd function key level

For additional Operations. When this key is pressed together with the following keys, the functions indicated are activated:
- Exhaust (5):
  Air assist on/off
- Pause (3)
  Stops the job program immediately
- Positioning keys X/Y/Z (2):
  These keys drive the laser head to the end position
- Repeat
  Tests the laser source for proper function (acoustic signal sounds simultaneously)

7 START (REPEAT)

By pressing “Start (Repeat)”, the jobs which are currently positioned on the selected plate in the Trotec JobControl are started. If the jobs have been processed before, they will be reset automatically.

8 STATUS INDICATOR LASER BEAM

Indicates, that a laser beam is currently being emitted.

9 STATUS DISPLAY

Indicates the current status of the device.

<table>
<thead>
<tr>
<th>Status Description</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>green, flashing slowly (0.5 Hz)</td>
<td>9</td>
</tr>
<tr>
<td>green, flashing fast (2 Hz)</td>
<td>9</td>
</tr>
<tr>
<td>green permanent light / Pause mode</td>
<td>9</td>
</tr>
<tr>
<td>red permanent light</td>
<td>8</td>
</tr>
<tr>
<td>green/red flashing alternately</td>
<td>8+9</td>
</tr>
<tr>
<td>Machine is ready</td>
<td></td>
</tr>
<tr>
<td>Cover has been opened</td>
<td></td>
</tr>
<tr>
<td>Data available in the machine</td>
<td></td>
</tr>
<tr>
<td>Laser beam is being emitted</td>
<td></td>
</tr>
<tr>
<td>Cover open during switch-on process, simultaneously acoustic signal -</td>
<td></td>
</tr>
<tr>
<td>no referencing</td>
<td></td>
</tr>
</tbody>
</table>

改革创新

www.troteclaser.com
4.4 First Steps

To prepare your laser for the first tests, perform the following steps:

1. Switch machine on with the ON / OFF switch.

   The working table automatically references in X/Y/Z direction.

2. Open the protection cover and place work piece on the working table.

   Usually you position the work piece into the upper left-hand corner of the working table against the horizontal and vertical rulers. However, any other position on the working table is also possible.

   Work pieces, which are larger than 29" x 17" / 726 mm x 432 mm can be processed provided they can be installed and the protection cover can still be closed properly. Do not try to manipulate the safety system to install larger work pieces on the system. This could lead to exposure to laser radiation.

3. Focus the Laser Beam

   For the laser beam in your laser system to be able to process precisely, the energy is focused with a lens system, which is mounted on the motion system in a lens holder.

   The focusing point of the laser beam (for the high-resolving lens, which is part of the delivery) is located 8.13 cm (3.2 inch) below the lens.

   For optimal processing the surface of the material that you want to process, must be adjusted to this point.
There are three methods to focus the laser beam:

A: Manual focusing

B: Focusing by software

C: Automatic focusing by means of light barriers (optional)

To A – Manual focusing:

A1. Move the processing head over the material by means of the positioning keys X/Y

A2. Hang the focus tool on the external ring of the working head so that the focus tool can move unhindered. Move the working table upwards by pressing the Z positioning key (1). While doing this carefully observe the focus tool.

Before the focus tool reaches the work piece, move the working table upwards only very slowly and step by step by briefly tapping the positioning key, until the tool tilts to the side. Now the lens is focused onto the surface of the material.
To B – Focusing by software:

B1. Click the icon “focus laser” in the Trotec JobControl
The working table moves in Z direction.
The following values are used to determine the focus position and therefore always have to be checked before using this focus option:
- material thickness (specify the value as accurate as possible)
- table height (check if right table is selected in Options)
- lens type (specify the according lens)

To C – Automatic focusing by means of light barriers (optional):

The automatic focusing is only possible if the work piece is thicker than the rulers.

The Autofocus option might not work on transparent materials or materials which are not flat.
Bear in mind that defects from head crashes (working head hits material or working table) are NOT warranted.

C1. By pressing the two keys for Z positioning (1) of the working table simultaneously, the laser beam is automatically focused onto the work piece (If you don’t have the autofocus-option, the table will go down to Z = 0).
4.5 Produce the first Samples

The following steps describe how to successfully produce a first pattern. Please follow the individual steps:

1. First switch on the computer, then the Laser.

2. Put the object into the laser and move it to the desired position on the working table. Usually the object is positioned in the upper left-hand corner. Use the rulers to determine the dimensions of the object.

3. With the positioning keys the lens is positioned over the material. You focus with the help of the focus tool or by auto focus (see page 32 ongoing).
4. Generate a graphic with the help of your graphics software. The size of the graphic does not matter as the printer driver adjusts it to the work piece automatically if requested.

   Also consult the Software Manual for further information.

5. Select "File Print", to access the printer driver, where you can perform work piece and material settings as well as specify a job name or a job number. This file is automatically transferred into Trotec JobControl.

6. After the material, the working direction, the orientation of the work piece and the orientation of the plate have been specified in the Trotec JobControl under "Plate, Setup Plate", the job can be positioned on the plate with a double-click. If necessary, the job can be positioned at any position on the plate by dragging with the mouse. The position of the job corresponds with the position on the working table.

   Make sure that on processing flammable materials the air assist is on!

7. Establish a connection with the laser system by clicking on the button "Establish Connection" in JobControl.

8. Switch on the exhaust system. When using an original Trotec exhaust system with installed connection cable, this happens automatically – check only, whether in the indicator "Exhaust Ready" is green in the Engraver Control of the JobControl.

9. Finally press the START button (green arrow) in the Control of the JobControl, to start the process.

10. While the laser is working, you can generate the next graphic.

11. When the job is complete, the JobControl offers you the following possibilities:
   - delete the job
   - Job Reset and placing back in to the waiting list for later repeat.
   - Job Reset and immediate repeat
4.6 Rotary Attachment

The rotary option in the printer driver is used in combination of the rotary attachment, to process cylindrical objects. To compensate for the different diameters of different objects, the image must be adjusted. This is performed automatically by the printer driver, by selecting the rotary option and entering the diameter of the object to be processed.

Never plug or unplug the rotary attachment while the machine is turned on. If this is not observed, there insists the danger of irreparable damage on the prints!

The rotary attachment is available with cones and with rolls. The rotary with cones permits processing of cylindrical objects with a diameter of up to 160 mm, a length of up to 485 mm and maximum weight of 3 kg. The rotary with rolls permits processing of cylindrical objects with a diameter of up to 66 mm, a length of up to 680 mm and maximum weight of 10 kg.

To install and set-up the rotary attachment proceed as follows:

1. Move the working table to the lower position switch off the laser and open the top lid.
2. Put the rotary attachment onto the working table and connect the rotary attachment to the working table. Before you fix the rotary attachment, align it so that its sides are parallel to the rulers. The rulers offer a visual aid for placing the graphic.

3. Connect the rotary attachment via the control cable with the connector of the motion system. The connector is located inside the left front of the interior.
Mounting the work piece:

4. Before you mount the object into the rotary attachment, measure the diameter of the object at the position to be processed with a sliding caliper or a similar tool. Write down this value.

5. Adjust the height by loosening and fixing of lever 1 and screw 2 to make the work piece fitting into the rotary attachment.

6. When using a rotary attachment with cones, fix the slider of the rotary with lever 3 until the work piece is fixed between the two cones. When using a rotary attachment with rolls, adjust the slider of the rotary with lever 3 until the work piece fits on it, and then place the work piece on the rolls.

7. Now check if the work piece is horizontal and, if necessary, adjust the level by lever 1 on the right side or lever 4 or screw 2 on the left side.

8. Now switch on the laser and wait until the referencing is finished. Position the working head over the object at the position, where you want to process. Now focus
the object with the focus tool. If the object slopes too much in the area to be engraved, the rotary attachment can be tilted, so that the surface of the object is running again parallel with the X axis of the motion system. To do this, lift the right-hand side of the rotary attachment and place a wedge under it. Take care not to lift the rotary attachment too high, as it can touch the lens holder.

**Processing:**

![Info icon]

Also consult the Software Manual for further information.

9. Generate a graphic with the help of your graphics software. The size is not important, as the graphic can be adjusted to the dimensions of the work piece by the printer driver.

10. Then perform the settings for size and orientation in the JobControl under "Plate, Setup Plate" and, if necessary, select the material. Please note especially, that you can determine the orientation of the graphic on the object with "Job Orientation".

11. In the "Options" menu of the JobControl select "Rotary Engraving Attachment" and enter the diameter of the object.

12. Double-click on the previously generated job in the waiting list to place it on the plate.

13. Use the mouse to drag the job to the position of the plate, at which the desired engraving area is located on the object. Use the rulers in the machine and in JobControl for orientation and move the lens holder directly over the desired position, after you have connected the computer with the laser, and position the job on the screen according to the position of the lens.

14. Establish the connection to the laser.

15. Switch on the exhaust system (only necessary if you do not use an original Trotec exhaust system).

16. Activate the START button in the Engraver Control of the JobControl and start the engraving process.
5 MAINTENANCE

5.1 Cleaning the System

Caution – use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous laser radiation exposure.

Before starting cleaning and maintenance work always switch off the device and unplug the mains plug.

You should check at least once a day, whether dust has accumulated in the system. In case of soiling the machine must be cleaned. The cleaning interval strongly depends on the material that is being processed and the operating time of the device. Please bear in mind that only a clean machine guarantees optimal performance and reduces the service costs.

CAUTION: Always keep the system clean, as flammable parts in the working area or exhaust area rise the fire hazard.

General Cleaning:

1. Move the working table into a position in which it is easiest for you to clean the surface with a window cleaning agent and paper towels.

2. Make sure, that the machine is switched off and unplugged. Open the protective cover.

3. Thoroughly remove all loose dirt particles and deposits in the interior of the machine.

4. Clean the cover of the laser tube.

5. You can clean the viewing window with a cotton cloth. Do not use paper towels as they could scratch the acrylic.
5.2 Cleaning the Optical Parts

Trotec recommends to use following cleaning material:

<table>
<thead>
<tr>
<th>Material</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lens tissues</td>
<td>69249</td>
</tr>
<tr>
<td>Lens cleaner</td>
<td>69248</td>
</tr>
</tbody>
</table>

The lens has a durable multi-coating and won’t be damaged by correct and careful cleaning. You should inspect the mirrors and the lens according the maintenance plan. If you discover a veil of haze or dirt, you must clean them.

Follow the instructions below for the cleaning of optical parts:

5.2.1 CLEANING THE LENS

1. Move the working table to a distance approx. 10 cm under the lens holder.

2. Move the working head into the center of the working surface and put a cloth under the lens holder (so that the lens is not damaged if it accidentally falls out of its holder).

3. Now you can remove the lens by turning the fixing ring and pulling the lens assembly to the front.

4. Remove the coarse dust as good as possible by blowing air onto the lens surface.

5. Check the surface and if necessary clean the lens with the lens cleaning liquid and lens tissue.
6. Hold the lens assembly by its edge with a lens cleaning tissue and use a drop of lens cleaning liquid from the little bottle which you received as an accessory delivered with the laser. While holding the lens on an angle, flush both surfaces of the lens, to wash away coarse soiling.

7. Put the lens on a clean lens cleaning tissue. Put some lens cleaning liquid on one side of the lens. Leave the liquid to take effect for approximately one minute and then gently wipe it away with lens cleaning tissues soaked with lens cleaning liquid.

8. Finally, dry this side of the lens with dry lens cleaning tissues and repeat the cleaning process on the other side of the lens.

   Never use a cleaning tissue twice. Dust accumulated in the cleaning tissue could scratch the lens surface.

9. Examine the lens. If it is still soiled, repeat the cleaning process until the lens is clean.

10. Carefully insert the lens holder with lens into the working head.

   The rounded side (= convex) of the lens is facing upwards. This is guaranteed by the design of the lens holder.

11. Fix the lens holder carefully with the fixing ring.
5.2.2 CLEANING THE MIRRORS #2 AND #3

There are two mirrors in the operating area of the laser, which may have to be cleaned if they are soiled. To clean the mirrors, follow the instructions below.

MIRROR #2

The laser must be switched off before the maintenance panel is opened!

1. The mirror #2 is located on the right-hand side of the machine. To be able to access mirror #2, you must remove the right maintenance panel.

2. The mirror #2 is attached by means of two Allen screws (1), which are located on the mirror holder. Open the screws and remove the lens holder together with the mirror. Do not touch the milled screws while doing this (2).

Make sure that you do not touch the mirror surface with your fingers as this reduces the mirror's working life significantly.
3. Use a drop of lens cleaning liquid from the accessories box and, while holding the mirror on an angle, flush the surface of the mirror, to wash away coarse soiling.

4. Put the mirror on a working surface. Put some drops of lens cleaning liquid on the mirror and leave the liquid take effect for approximately 1 minute.

5. Use a folded piece of lens cleaning tissue soaked with lens cleaning liquid and wipe gently over the mirror only once. Use a fresh lens cleaning tissue soaked with lens cleaning liquid each time and again wipe over the mirror only once. Then wipe the mirror dry with a new dry lens cleaning tissue. Never use a cleaning tissue twice, as it could carry dust particles, which can scratch the mirror surface.

6. Examine the mirror and repeat the cleaning process, if necessary.

7. Replace the mirror and fix it again with the two Allen screws.

MIRROR #3

1. While holding the mirror, loosen the two knurled screws (1) and lift the mirror from the mirror holder (2).

   Pay attention that the mirror doesn't grind over the mirror holder, as it can be scratched very easily.
2. Use a drop of lens cleaning liquid from the accessories box and, while holding the mirror on an angle, flush the surface of the mirror, to wash away coarse soiling.

3. Put the mirror on a working surface. Put some drops of lens cleaning liquid on the mirror and leave the liquid to take effect for approximately 1 minute.

4. Use a folded piece of lens cleaning tissue soaked with lens cleaning liquid and wipe gently over the mirror only once. Use a fresh lens cleaning tissue soaked with lens cleaning liquid each time and again wipe over the mirror only once. Then wipe the mirror dry with a new dry lens cleaning tissue. Never use a cleaning tissue twice, as it could carry dust particles, which can scratch the mirror surface.

5. Examine the mirror and repeat the cleaning process, if necessary.

6. Re-insert the mirror into the mirror holder by setting it straight onto the holder and tightening the knurled screws.
## 5.3 Maintenance Plan

<table>
<thead>
<tr>
<th></th>
<th>daily</th>
<th>weekly</th>
<th>monthly</th>
<th>yearly</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Laser</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lens, mirror 3</td>
<td>Check</td>
<td>Cleaning if required</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mirror 2</td>
<td>Check</td>
<td>Cleaning if required</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Working table and rulers</td>
<td>Cleaning</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cover of the laser tube and housing</td>
<td>Cleaning</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entire working area – general cleaning</td>
<td>Cleaning</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Exhaust System</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bag filter</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Filter mat</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Particle filter</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Activated carbon filter</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For detailed information on the maintenance activities on exhaust systems please refer to the respective manual.
### ADDITIONAL INFORMATION

#### 6.1 Material table

**Legend:**

<table>
<thead>
<tr>
<th>Quality</th>
<th>Process</th>
<th>Process</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perfect</td>
<td>+ + + Annealing</td>
<td>A</td>
</tr>
<tr>
<td>Working well</td>
<td>+ + Engraving</td>
<td>E</td>
</tr>
<tr>
<td>No good quality</td>
<td>+ Cutting</td>
<td>C</td>
</tr>
<tr>
<td>Quite bad</td>
<td>+ - Color Change</td>
<td>CC</td>
</tr>
<tr>
<td>Not reacting</td>
<td>- Thermark</td>
<td>T</td>
</tr>
<tr>
<td>Back reflection (in rare cases)</td>
<td>? not applicable</td>
<td>n/a</td>
</tr>
</tbody>
</table>

#### Speedy 300 fiber

<table>
<thead>
<tr>
<th>Metals:</th>
<th>Quality</th>
<th>Process</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aluminum:</td>
<td>++ E</td>
<td></td>
</tr>
<tr>
<td>Aluminum anodized:</td>
<td>++ E</td>
<td></td>
</tr>
<tr>
<td>Brass:</td>
<td>++ E</td>
<td></td>
</tr>
<tr>
<td>Brass polished:</td>
<td>++ E</td>
<td></td>
</tr>
<tr>
<td>Chromate:</td>
<td>++ A/E</td>
<td></td>
</tr>
<tr>
<td>Copper:</td>
<td>++ E</td>
<td></td>
</tr>
<tr>
<td>Copper polished:</td>
<td>++ E</td>
<td></td>
</tr>
<tr>
<td>Gold:</td>
<td>++ A/E</td>
<td></td>
</tr>
<tr>
<td>High-speed steel:</td>
<td>+++ A/E</td>
<td></td>
</tr>
<tr>
<td>Silver:</td>
<td>++ E</td>
<td></td>
</tr>
<tr>
<td>Stainless steel brushed:</td>
<td>+++ A/E</td>
<td></td>
</tr>
<tr>
<td>Stainless steel polished:</td>
<td>+++ A/E</td>
<td></td>
</tr>
<tr>
<td>Titanium:</td>
<td>+++ A/E</td>
<td></td>
</tr>
</tbody>
</table>

#### Nonmetals:

| ceramic:                         | + CC    |         |
| Food:                            | - n/a   |         |
| Glass:                           | - n/a   |         |
| Leather:                         | + E     |         |
| Mirror:                          | + + E   |         |
| Paper:                           | + + E   |         |
| Plastics:                        | + + CC  |         |
| Rubber:                          | + + CC  |         |
| Stone:                           | - n/a   |         |
| Wood:                            | - n/a   |         |

Caution when processing conductive materials (carbon fibers…)! Conductive dust or particles in the ambient air might damage electrical components and lead to short circuits. Be aware that those defects are NOT warranted.
6.2 Tips for Troubleshooting

- The machine does not react after activating the "ON" key.
  - Check the mains connection.
  - Check the main fuses. They are located next to the mains connection socket. Replace defect fuses with fuses of the same type and value.

- No referencing is performed after switching on the machine.
  - No acoustic signal can be heard.
  - Check if the top lid and other interlock-secured covers (front lid, maintenance panel) are tightly closed.

- The following error message is displayed when trying to establish a connection between JobControl and the machine: "Could not build up connection to the laser."
  - Check the cable connection between computer and machine.
  - Make sure that you are actually using the correct serial interface COM 1 to COM 10 of your computer and that it is functional.
  - Check the interface selection in "Options" in the "Settings" menu of JobControl.

- After starting a job the exhaust system is not switched on.
  - Check whether the exhaust system is connected with the mains socket.
  - Check the cable connection between the machine and the exhaust system.

- A job, which was created with the graphics software, does not appear in the JobControl waiting list.
  - Check whether the sorting function "Kind" and "Resolution" are activated in the waiting list.
  - Make sure that the directory "Spool" has been created in the directory of JobControl ("Trotec") and that the correct path to this directory has been set under "Options" in the "Settings" menu.

- A job transferred to JobControl does not contain any graphics,
  - Use the "Fit to page" option in the printer menu of your graphics software.
6.3 Acceptance report

Dear customer!

We request your confirmation of properly completed transfer of the machine

Please check applicable items:

- Machine parts checked for shipping damage
- Machine parts checked against delivery note
- Setup of the machine discussed
- Startup of the machine discussed
- Operation of the machine discussed
- Maintenance of the machine discussed
- Electrical voltage checked
- Safety Instructions discussed
- Trial run performed
- Deficiencies determined

The machine with the machine designation: Speedy 300 fiber

has been checked according to the listed items and has been transferred properly.

City, Date

Company stamp / Signature
6.4 TRAINING SCHEDULE

Employee/Trainee: .................................................................

Trainer: .................................................................

Date of Training: .................................................................

The above mentioned Employee received instruction on the operation of the Speedy 300 fiber Lasersystem. Especially the following topics are covered:

- Machine Function
- Danger Area
- Warnings
- Interlock System
- Taking into Service and Shutdown
- Work Flow
- Announcement of unexpected working result and the resulting procedure
- Announcement of Failure and instituting Procedure
- Responsibility on remedial measure
- Operation Manual and its depository for inspection
- Cleaning and Maintenance

Signature of Trainer .................................................................
Signature of Trainee .................................................................
6.5 Response Form
If you face any trouble with the machine, please provide the following information and add a Servicefile (procedure is described on the following pages).

<table>
<thead>
<tr>
<th>Date</th>
<th></th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Machine Details</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serialnumber</td>
<td>Name</td>
</tr>
<tr>
<td>JobControl Version</td>
<td>Country</td>
</tr>
<tr>
<td>Driver Version</td>
<td>Phone Number</td>
</tr>
<tr>
<td>Layout Software</td>
<td>Email address</td>
</tr>
<tr>
<td>Firmware Version</td>
<td></td>
</tr>
</tbody>
</table>

Problem Description

Does an Error message show up on the PC, if so which one?

What happened before the error showed up? (Thunder&Lighting, Windows-Update…)

What was tried to solve the problem?

Please send the information to your sales representative or to techsupport@troteclaser.com.
6.6 How to create a Service File

1. Start JobControl.
2. Position the job (which possibly caused a failure) on the plate.
3. Run the job and leave the job on the plate.
4. Go to “Settings” > “Create Service File”.
5. The window “Save Service File to” shows up. Please select a directory to save the file and click on “Save”.

![Image of JobControl settings and Create Service File window]
6. The window "Add Layout File" shows up. Please select the layout file, which was sent most recently to JobControl and possibly caused a failure (example: Corel file, Photoshop file, AutoCAD file…). Click on „Open“.

7. The following window confirms that the Service File (ServiceLog.txt) was created successfully.

8. Please send the Service File together with a picture of the bad result and detailed description to your sales representative or to techsupport@troteclaser.com.